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## CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

Thereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: November 15, 2004 Name: John G, Rauch Signature:

BRINKS HOFER GILSON &LIONE

IN THE UNITED STATES PATENT AND TRADEMARK OFF	TRADEMARK OFFIC	TRA	AND	PATENT	STATES	HE UNITED	IN
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In re Appln. of:	Reynolds,	Douglas F.
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Appln. No.:

10/698,038

Filed:

October 29, 2003

For:

Sir:

VOICE OVER IP METHOD FOR

**DEVELOPING INTERACTIVE VOICE** 

**RESPONSE SYSTEM** 

Attorney Docket No:

8285/639

Mail Stop Amendment Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL

Examiner: Foster, Roland G.

Art Unit: 2645

Attac	hed is/are:								
$\boxtimes$	an Amendment								
$\boxtimes$	Return Receipt Postcard								
Fee c	alculation:								
$\boxtimes$	No additional fee is r	equired.							
	Small Entity.								
	An extension fee in an amount of \$ for amonth extension of time under 37 C.F.R. § 1.136(a).								
	A petition or processing fee in an amount of \$ under 37 C.F.R. § 1.17().								
	An additional filing fe	e has be	een calculated as sl	nown below	•				
					Sma	III Entity		Not a S	mall Entity
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	or	Rate	Add'l Fee
Total	2	Minus	20	0	x \$9=			x \$18=	0
Indep.	1	Minus	3	0	. x 44=			x \$88=	0
First P	resentation of Multiple D	ep. Claim	)		+\$150=			+ \$300=	0
					Total	\$		Total	\$0

Fee	payment:
	A check in the amount of \$ is enclosed.
	Please charge Deposit Account No. 23-1925 in the amount of \$ . A copy of this Transmittal is enclosed for this purpose.
	Payment by credit card in the amount of \$ (Form PTO-2038 is attached).
$\boxtimes$	The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.10 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit

Respectfully submitted,

11/15/2004 Date

Account No. 23-1925.

John G. Rauch (Reg. No. 37, 218)

ITW

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John G. Rauch – Reg. No. 37,218

Name of applicant, assignee or Registered Representative

Signature

Signature

Date of Signature

Our Case No. 8285/639 T00393-D1

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)
Reynolds, Douglas F.	)
Serial No. 10/698,038	) Examiner: Foster, Roland G.
Filing Date: October 29, 2003	) Group Art Unit No. 2645 )
For VOICE OVER IP METHOD FOR DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM	) ) )

## **AMENDMENT**

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated August 13, 2004, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 3 of this paper.